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6889

Your Roll No.

M.A. / II Sem.

A

PSYCHOLOGY – Paper 204

(Basic Organisational Processes)

Time : 3 Hours

Maximum Marks : 38

*(Write your Roll No. on the top immediately
on receipt of this question paper.)*

*All questions are compulsory. Questions 1-4 carry 8 marks
and Question 5 carries 6 marks.*

1. Discuss the ways in which the cultural codes prevalent within the organization can be decoded. Use any one of the familiar models to explain organizational culture.

Or

Discuss the model proposed by Schein and its implications for understanding and changing organizational culture.

2. Discuss the concept of “Core Competence.” Also discuss about the ways of differentiating exemplary performers from poor performers using competency approach.

Or

Discuss the critical issues involved in any knowledge

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management initiative taken up by organizations.

3. Is the nature and complexion of business really changing ? Discuss the patterns of organizational change in the context of Indian organizations.

Or

Explain Organizational change from a systems congruency perspective ? Discuss various strategies commonly used to implement change in the Indian organizational context.

4. Discuss with suitable examples the genesis of organizations in their contemporary form Discuss some of the issues related to the changing profile of workers and its implications.

Or

Discuss the challenges faced by the modern organizations. Using some of the research literature evidence, discuss their implications for individuals.

5. Write briefly on any **two** of the following :
 - (a) Information technology and knowledge management
 - (b) Competency mapping
 - (c) Indian culture and modern management practices.