

This question paper contains 3 printed pages.

1525

Your Roll No.....

BLIS/II Sem.

J

Paper B-108- INFORMATION SOURCES AND SERVICES
(Admissions of 2009 and onwards)

Time : 3 hours

Maximum Marks :70

*(Write your Roll No. on the top immediately
on receipt of this question paper.)*

Attempt all questions.

1. Either, 1.1 What are the various types of documentary and non-documentary sources of information ? Describe significant non - documentary sources of information.

Or, 1.2 'Encyclopedias are regarded as most important categories of all reference sources', discuss. Describe the scope and arrangement of the Encyclopedia Americana. 12.5

2. Either, 2.1 What do you understand by Dictionary, Lexicon and Thesaurus ? Discuss the need and importance of these sources in a library. Describe the scope and word treatment of Oxford English Dictionary (Unabridged).

Or, 2.2 Explain the concept of Reference service and Information service. Discuss and differentiate between Long Range and Short Range Reference service. 12.5

P.T.O

3. Either, 3.1 What do you understand by CAS and SDI ? Discuss the steps involved in providing SDI service in a special library.

Or, 3.2 Explain the purpose of identifying the users' need for information. In this context describe the various methods which can be adopted for offering services in a library. 12.5

4. Either, 4.1 What do you understand by 'imitation of a freshman' and 'user education' ? Explain how would you organise a user education programme in an academic library.

Or, 4.2 Write notes on any three of the following :

1. Machine Translation
2. Theories of Reference Service
3. Document Delivery Service
4. LISA
5. Evaluation criteria for Electronic Resources. 12.5

5. (a) Complete the following by filling the blanks : 20

1. The latest edition of New Encyclopedia Britannica is published in _____ parts in the year _____.
2. Boolean operators AND, OR and _____ were given by _____.
3. Users approaches can be categorised into
 - i) Current
 - ii) Day to Day
 - iii) _____
 - iv) _____

4. British National Bibliography is being published by _____ since _____.
 5. The Statesman's year book was started in _____ by _____ (publisher)
- b) Mention the names of two relevant sources by giving their exact titles for locating the information on each of the following :
- (i) Availability of a Journal in the libraries of Delhi.
 - (ii) Places of sightseeing in Delhi.
 - (iii) Name of the Director of IIT Madras.
 - (iv) Winner of the World Cup Hockey 2010.
 - (v) Biography of Dr. Manmohan Singh.