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Your Roll No. ....

268

**B.Sc. Prog./II**

**C**

**EL 210 (iii)—ORGANISATIONAL BEHAVIOUR**

(Admissions of 2005 and onwards)

*Time : 2 Hours*

*Maximum Marks : 38*

*(Write your Roll No on the top immediately on receipt of this question paper.)*

Question No. 1 is compulsory and carries 8 marks.

Attempt any *three* questions from the remaining

questions carrying 10 marks each.

1. "Organizational Behaviour represents interactions among individuals, groups and the organisations." Explain this statement.

P.T.O.

(Or

- Define Organizational Behaviour. Discuss the contribution of psychology and sociology to the field of organisational behaviour ? 8
2. State the meaning and importance of perception. What characteristics of the perceiver affect perception ? 10
3. Discuss the nature of group dynamics and bring out the difference between formal and informal groups. 10
4. What is meant by transactional analysis ? Discuss the four life positions which an individual may hold with respect to himself/herself and others. 10
5. (a) Explain any *five* essential qualities of a good leader.
- (b) Briefly explain any *five* strategies to overcome resistance to change by the workers in an organisation. 5-5

6. Write explanatory notes on any two of the following :

(a) Maslow's Need Hierarchy Theory

(b) Workforce Diversity

(c) Causes of interpersonal conflicts

(d) Organizational Culture.

5+5