

[This question paper contains 2 printed pages.]

4660

Your Roll No. ....

B.Sc. Prog./II

AS

EL 210(iii) – ORGANISATIONAL BEHAVIOUR

(NC – Admissions of 2005 & onwards)

Time : 2 Hours

Maximum Marks : 38

*(Write your Roll No. on the top immediately  
on receipt of this question paper.)*

*Attempt Q. No. 1 which is compulsory  
and any three of the rest.*

1. Comment on any **two** of the following :
  - (a) "OB is relatively a young field of study that borrows many concepts from the behavioural and social sciences."
  - (b) "Personality of a person represents distinctive traits."
  - (c) "Motivation is the core of management."
  - (d) "Conflict is a natural and inevitable outcome in any group." (8)
2. Discuss the nature of group dynamics and bring out the difference between formal groups and informal groups. (10)

P.T.O.

3. What is meant by organisational culture ? Write a note on socialisation process in an organisation. (10)
4. (a) What personality traits affect human behaviour in organisations ?
- (b) What are the merits of team decision-making ? (10)
5. Why do workers resist changes in the organisation ? Give suitable strategies to overcome resistance to change. (10)
6. Write explanatory notes on any two of the following :
- (a) Learning of organisation
- (b) Models of Organisational Behaviour
- (c) Life positions under Transactional Analysis (10)