

[This question paper contains 2 printed pages.]

Sr. No. of Question Paper : 8292 GC Your Roll No.....

Unique Paper Code : 12033903

Name of the Paper : Soft Skills

Name of the Course : B.A. (Hons.) English : Skill Enhancement Course

Semester : III

Duration : 3 Hours

Maximum Marks : 75

**Instructions for Candidates**

1. Write your Roll No. on the top immediately on the receipt of this question paper.

**Section A**

Attempt the following (10×3=30)

1. (a) What do you understand by soft skills ?

**Or**

- (b) List any five factors that can destroy team spirit.

2. (a) Briefly describe characteristics of a good listener.

**Or**

- (b) The correct way to approach any problem is to adopt a multidimensional approach. Discuss.

3. (a) Why is it important to keep updating one's knowledge and skills ?

**Or**

- (b) Flexibility is a desirable attribute in any person. Elaborate.

*P.T.O.*

**Section B**

Attempt any **three** of the following (15×3=45)

1. What do the following gestures indicate ? Give a reasoned explanation of your interpretation.
  - (a) Arms crossed over the chest.
  - (b) Sitting with one leg over the arm of the chair.
  - (c) Stroking the chin or beard.
  - (d) Kicking an imaginary object on the ground.
  - (e) Jingling coins in the pocket.
2. Suggest a few measures that can help in spreading awareness and sensitivity about cultural diversity and gender stereotypes.
3. To succeed in life, it is important to convert our negative emotions and thoughts into opportunities for learning and growth. Illustrate with examples.
4. What, according to you, are the most important values that one needs to demonstrate as a leader. Illustrate with examples.
5. The ability to empathise with others is a necessary soft skill for creating a harmonious and enabling social environment. Comment.
6. Some people say, “things were better back then.” Comment on this tendency to hold onto the past and refusal to accept the present. Discuss how such an attitude can prove harmful for the personal and professional growth of an individual.
7. How is one’s Emotional Quotient (EQ) different from their Intelligence Quotient (IQ) ? Discuss with examples.